# Using the Model of Creative Ability as an outcome measure

Daleen Casteleijn
Senior lecturer
Occupational therapy Department
University of the Witwatersrand
21 May 2010

- Weakest link
- Not a routine task
- Challenges in mental health to measure outcomes
- Risks in measuring outcomes
- Quality assurance
- Quality of care
- Minimum standards of practice

#### Introduction

- Outcomes something you aim for after completion of a rehab programme or after a session
- Evidence seen in the outcomes
- How measurable is your outcomes?
- Will your outcomes convince consumers, management etc of the evidence?
- Supported by research?

#### **Evidence and outcomes**

- Evidence-based practice and levels of evidence
  - Level 1: systematic review and meta-analytic studies
  - Level 2: Randomised control trials (RCT)
  - Level 3: Trials without randomisation
  - Level 4: Non-experimental studies
  - Level 5: Qualitative designs, opinions of experts
- Routine outcome measurement

#### **EBP vs ROM**

- Management functions: predicting recovery, calculating efficiency, effectiveness and efficacy of services, allocating resources, determining critical pathways
- "Rhetoric talking-up the benefits of routine standardized outcome measurement remain largely speculative". (Lakeman 2004)
- "Promising much, delivering little". (Holloway 2002)
- Huge gaps still exists between potential for quality improvement in health care and the reality, in spite of efforts to measure outcomes

#### Pro's and con's of ROM

- Individualized outcomes to be negotiated with the service user to accommodate his/her needs. (Lakeman 2004)
- General lack of responsiveness to users' needs (Walburg et al. 2006)
- Driven by availability of data rather than "what is the problem and what is the outcome" (Gilbody, House & Sheldon 2002)
- Confounding variables
- Measure outcomes in multiple relevant domains and use standardized instruments appropriate for the clinical condition treated
- "Using better what we know than by learning new things". (Brooke, McGlynn and Shekelle 2000)



- OTs reluctant to use research as evidence
- Holistic view of humans
  - Environment: physical and social
  - Occupational performance
  - Internal performance components
- Relevance of "other" research?
- Not acknowledging indigenous knowledge and experience

#### The problem

"An outcome measure is a tool to accurately measure a particular attribute of interest to the patient and the therapist and is expected to be influenced by intervention".

Cole et al. (1995)

# Definition of outcome measurement

- AusTom
- COPM
- MOHOST
- ICF classification or outcome measure?

**Available outcome measures** 

- Sudsawar (2005): "measuring pre- and postintervention performances in natural environment during daily activities would conceivably be a convincing evidence of intervention effectiveness".
- Bowman & Llewellyn (2002): OTs should embrace outcome research and demonstrate effectiveness of their service.

#### Just do it

- Activity participation Outcome Measure
- Domains emerged from mental health settings
- Other areas who treat similar domains
- Unique features of report generation and spider graphs of change in activity participation
- Scoring system based on Creative Ability

Tone			Self-differentiation			Self-presentation		
Therapist- directed	Patient- directed	Transition	Therapist- directed	Patient- directed	Transition	Therapist- directed	Patient- directed	Transition
1	2	3	4	5	6	7	8	9

Passive Participation		Imitative Participation			Active Participation			
Therapist- directed	Patient- directed	Transition	Therapist- directed	Patient- directed	Transition	Therapist- directed	Patient- directed	Transition
10	11	12	13	14	15	16	17	18



- Content validity
  - 6 raters
  - Scale of 1 5 (item fits poorly = 1, fits very well = 5)
  - Content validity index
    - Item-level
    - Scale-level

#### **Psychometric properties**

Domain	Item-level content validity index (I-CVI)	Scale-level content validity index – average method (S-CVI/Ave)	Scale-level content validity index – universal agreement method (S-CVI/UA)
Process Skills	0.95		
Comm/Interact Skills	1.00	- 0.93	0.61
Life Skills	0.89	0.55	0.01
Role Performance	1.00	_	
Balanced Life Style	0.83	_	
Motivation	0.87	_	
Self esteem	0.97		
Affect	0.94		
Mean I-CVI	0.93		

### **Content validity**

- Factor analysis
- High factor loadings (Life skills 6 = 0.618)
- Correlation matrix

Factor / Domain	Process	Comm	Life	Role	Balance	Motiv	Self es	Affect
Process	1							
Comm	0.856	1						
Life	0.798	0.894	1					
Role	0.650	0.780	0.911	1				
Balance	0.670	0.744	0.801	0.807	1			
Motivat	0.748	0.826	0.799	0.813	0.861	1		
Self est	0.708	0.781	0.954	0.806	0.831	0.945	1	
Affect	0.641	0.763	0.944	0.762	0.753	0.825	0.872	1

#### **Construct** validity

DOMAIN	n	Cronbach alpha
Process skills	40	0.786
Communication/Interaction skills	39	0.868
Life skills	31	0.998
Role performance	39	0.912
Balanced life style	41	0.824
Motivation	41	0.879
Self esteem	37	0.926
Affect	41	0.828

### **Internal consistency**

- Number of items per domain and the sample size. A small number of items per domain (3 or less) could result in moderate to low alphas.
- Two of the domains contain only three items;
   Balanced life style and Affect, yet they did not yield low alphas.
- Small sample sizes could on the other hand provide large reliability coefficient and could be an explanation for the high Cronbach alphas in this study. (Spiliotopoulou 2009)

#### **Interpretation of Cronbach alpha**

Paire	d observations: Final and baseline	N	Correlation	Significance
Pair 1	Process skills	31	.786	.000*
Pair 2	Communic/Interact	31	.809	.000*
Pair 3	Life skills	31	.851	.000*
Pair 4	Role performance	31	.852	.000*
Pair 5	Balanced life style	31	.784	.000*
Pair 6	Motivation	31	.797	.000*
Pair 7	Self esteem	31	.840	.000*
Pair 8	Affect	31	.869	.000*

#### **Effect size**

Domain	Mean difference	Standard deviation	Effect size	t-distribution	Level of significance
Process	1.12558	1.43646	0.783	4.363	.000*
Comm/Inter	.77993	1.48363	0.526	2.927	.006*
Life skills	.77589	1.33023	0.583	3.248	.003*
Role Perf	.94355	1.49124	0.632	3.523	.001*
Bal Life st	1.18280	1.66631	0.710	3.952	.000*
Motivation	1.25161	1.51962	0.823	4.586	.000*
Self esteem	.98310	1.58658	0.620	3.450	.002*
Affect	1.08602	1.41675	0.767	4.268	.000*

## Significant change

#### Statistical

- A greater mean difference reflects more sensitivity to detect change after intervention.
- 0.1 = small effect,
- 0.3 = medium effect and
- 0.5 = large effect.

#### Clinical

- What is expected
- Client group
- Availability of service etc

#### Interpretation of effect size

- Benchmarking
- What is working better for whom
- Cost of service delivery
- Resources available
- Best practice

#### Comparing to other facilities

- Item bank
- CAT computer-assisted technology
- Management reports what the clients needs
- Effect size and spider graph discussion with clients

#### Client-centered approach

- Trial of 6 months
  - Is it satisfying the needs of the client population
  - User-friendly
  - Assisting with management of service
  - Detecting change
- Unique soft ware with extra features
- License for one year
- Accreditation examinations (on-line)

#### The way forward

- APOM consistent and valid tool to detect change in activity participation
- Provide the much needed evidence

"Best practice of today is standard practice of tomorrow" (Law & Baum 2001)

Conclusion

- Bowman, J & Llewellyn, G 2002, "Clinical outcomes research from the occupational therapist's perspective", *Occupational Therapy International*, vol. 9, no. 2, pp. 145-166.
- Brook, R, McGlynn, E & Shekelle, P 2000, "Defining and measuring quality of care: a perspective from US researchers", International Journal for Quality in Health Care, vol.12, no.4, pp. 281 – 295.
- Cole, B, Finch, E, Gowland, C & Mayo, N 1995, Physical Rehabilitation Outcome Measures, Williams and Wilkins, Baltimore.
- Ellenberg, DB 1996, "Outcomes research: the history, debate and implications for the field of occupational therapy", American Journal of Occupational Therapy, vol. 50, no. 6, pp. 435-441.
- Gilbody, SM, House, AO & Sheldon, TA 2002, "Psychiatrists in the UK do not use outcomes measures", British Journal of Psychiatry, vol. 180, pp. 101-103.
- Hargreaves, WA, Shumway, M, Hu, T & Cuffel, B 1998, Measuring mental health outcomes, Cost-outcome Methods for Mental Health, Academic Press, London.
- Holloway, F 2002, "Outcome measurement in mental health welcome to the revolution", British Journal of Psychiatry, vol. 181, pp. 1-2.
- Jette, AM 1995, "Outcomes research: Shifting the dominant research paradigm in physical therapy", *Physical Therapy*, vol. 75, no. 11, pp. 965-970.

#### References

- Lakeman, R 2004, "Standardized routine outcome measurement: Pot holes in the road to recovery", *International Journal of Mental Health Nursing*, vol. 13, pp. 210-215.
- Laver Fawcett, A 2007, Principles of assessment and outcome measurement for occupational therapists and physiotherapists: theory, skills and application, John Wiley & Sons, Chichester, England; Hoboken, NJ.
- Law, M & Baum, C 2001, "Measurement in Occupational Therapy.
   In: New York: Slack Incorporated, pp" in Measuring occupational
   performance supporting best practice in occupational therapy,
   eds. M Law, C Baum & W Dunn, pp. 4 19.
- Pirkis, J, Burgess, P, Coombs, T, Clarke, A, Jones-Ellis, D & Dickson, R 2005, "Routine measurement of outcomes in Australia's public sector mental health services", Australia and New Zealand Health Policy, vol. 2, no. 8, pp.
- Spiliotopoulou, G 2009, "Reliability reconsidered: Cronbach's alpha and paediatric assessment in occupational therapy", *Australian Occupational Therapy Journal*, vol. 56, pp. 150-155.
- Sudsawad, P 2005, "A Conceptual Framework to Increase Usability of Outcome Research for Evidence-Based Practice", American Journal of Occupational Therapy, vol. 59, no. 3, pp. 351-355.
- Walburg, J., Bevan, H., Wilderspin, J & Lemmens, K 2006, Performance Management in Health Care, Routledge, New York.