

## Membership- Frequently Asked Questions

What do I do if I've forgotten my password?

If you have forgotten your password you can request a new one via the website [www.vdtmocaf-uk.com](http://www.vdtmocaf-uk.com). If you click on the "member login" section you will see a prompt on the right hand side that you will be able to follow to be emailed a temporary password.

What do I do if I've forgotten my username?

Please contact either [membership@vdtmocaf-uk.com](mailto:membership@vdtmocaf-uk.com) or [Alisonphillips@vdtmocaf-uk.com](mailto:Alisonphillips@vdtmocaf-uk.com) if you have forgotten your username.

How do I change my password?

In order to change your password you will need to log in to the website [www.vdtmocaf-uk.com](http://www.vdtmocaf-uk.com) using your current password. Once you have done this, navigate to the "FORUM" page. You will see that located on the right hand side of the page there is a menu with a "change password" option beneath it.

How do I renew my membership?

By using Paypal and signing up for automatic renewal this could not be easier. When signing up as a member, ensure you opt for the automatic renewal and the membership cost will automatically come out of your bank account annually. All you need to do is ensure that your current payment details are up to date on your Paypal account. If you did not opt for automatic renewal and your subscription has expired you need to register again. Follow the instructions below: How do I become a member?

How do I become a member?

You can register online at [www.vdtmocaf-uk.com](http://www.vdtmocaf-uk.com) and by clicking "register now". Please ensure that you use a personal email address that is linked to your Paypal account. Junk mail filters on work email accounts may mean that you miss out on important information sent from the foundation. It also means that your annual renewal will be seamless.

How long does my membership last?

We offer annual membership at the amazing price of £15 per year. That works out as 28p per week- what a bargain!

### What are the benefits of becoming a member?

As a member of the VdT MoCA foundation (UK) you will have access to our online forum where you can find presentations, learning resources and share ideas. You will also be sent our online publication "Participation" with updates on the model around the UK. You will be the first to know about specialist interest groups, access resources and our comprehensive research database. All of this and access to specialist knowledge from our team of directors.

### How much does it cost?

Annual membership costs £15 and you have the option to set up an automatic renewal through PayPal so you don't have to remember to renew each year- simples 😊

### How can I access "Participation"?

You will be able to access our bi-annual publication "Participation" through the website which is your must have publication that provides essential updates on the model with national and international news, service spotlights, updates on resources and articles of interest to all of the VdTMoCA community.